

Keep Your Mobile Workforce Connected and Your Network Secure

Managing a mobile workforce creates major headaches for IT departments. Imagine the task of maintaining control over a mobile workforce that could be located around the country or around the world.

Mobile workforce solutions have answered the prayers of IT managers everywhere. Mobile workforce solutions enable managers to monitor remote network endpoints such as laptops and handhelds for compliance with the latest security patches and anti spy software and to download the latest updates to those endpoints. The advent of cloud based technology has made this happen.

Cloud based technology enables companies to manage and maintain a [mobile workforce](#). LAN based technology once supported company IT networks that operated wholly within the four walls of an office environment. However, as companies grew to meet the demands of a global economy, their workforce went out on the road to accommodate expanding client demands. Naturally, that workforce needed to maintain connectivity to their home networks, and LAN couldnt answer the call. Cloud based technology keeps everyone in touch, whether they are at home or on the road.

How does a mobile workforce maintain connectivity yet not threaten network security? Mobile workforce solutions restart firewalls and security software if they are shut down by either the user or a virus. In fact, mobile workforce solutions can prevent non compliant endpoints from connecting with the network altogether. Another feature of mobile workforce solutions, the visibility service, allows IT departments to monitor what workers are doing with their endpoints (i.e., downloading questionable applications or connecting from unsecure hotspots like coffee shops or airport lounges) and whether that activity threatens overall network security.

Network security would not be complete without accounting for the 21st Century threats that are outside our control. Terrorist attacks, natural disasters and pandemics are realities that cannot be ignored. Mobile workforce solutions platforms include In Case of Emergency (ICE) services that provide the business continuity and disaster preparedness that is so necessary to company operations in the face of sudden security threats. ICE mobile workforce services give any employees confined to their homes or remote locations during a crisis secure access to the company network through global Internet connections with worldwide network partners. Its a relief for parents to be able to keep up with their office workload while monitoring a sick child at home!

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